

Problem Solving Detail

- The Problem Solving Detail (PSD) receives requests for problem solving resources through **one central telephone number, (213) 847-3136.**
- The PSD supplies referrals and other brief information.
- The PSD assists the community in obtaining the services of other City departments and governmental entities.
- The PSD schedules police officers for problem solving to address long-standing community problems.

Follow Up

- When the PSD requests services from another City department or governmental entity, the community member will receive a follow-up call from the PSD to ensure that the concern has been addressed.
- When police officers are assigned to a problem solving request, the PSD will provide feedback by sending a follow-up letter to the community member.

To Schedule A Meeting

- To schedule an officer to attend a meeting, or to obtain information on how to start a Neighborhood Watch group, call the Neighborhood Watch and Meeting Coordinator in the Northeast Community Relations Office at **(213) 485-2548.**

Senior Lead Officers remain available to assist with community concerns. Just call the Problem Solving Detail and leave a message, it will be forwarded to your Senior Lead Officer who will call back as soon as possible.

Community Policing

Community Policing is a partnership between the police and the members of our community. The community members include residents, business owners, schools and religious and private organizations. The police and community working together can have a real impact on reducing crime and improving the quality of life.

While continuing to use traditional law enforcement methods, police officers will increasingly rely upon input and cooperation from the community and the use of other governmental resources. This joint problem solving partnership fosters a mutual trust and understanding between the police and the community.



Los Angeles Police Department Mission Statement

It is the mission of the Los Angeles Police Department to safeguard the lives and property of the people we serve, to reduce the incidence and fear of crime, and to enhance public safety while working with the diverse communities to improve their quality of life. Our mandate is to do so with honor and integrity, while at all times conducting ourselves with the highest ethical standards to maintain public confidence.

Community Partnership and Problem Solving Unit Mission Statement

Our mission is to institutionalize Community Policing in the Northeast Area. We are a centralized resource organized to work in partnership with community residents, businesses, schools, religious and private organizations, as well as other governmental entities.

Our goal is to proactively reduce and resolve crime problems, develop crime prevention strategies, increase community safety and improve the quality of life in our neighborhoods.